

Volunteer with us and make a difference

The right advice can change someone's life.
It can change yours too!

Free training with a recognised and highly regarded charity
Build your skills, confidence and
put your experience to great use.

We are currently recruiting for **telephone assessors** .
For more information and to apply:
**[www. citizensadvicehart.org.uk/role/volunteer-gateway-
assessors/](http://www.citizensadvicehart.org.uk/role/volunteer-gateway-assessors/)**

We welcome applications from all sections of our community



New Outreach Advice Service at Odiham Cottage Hospital Buryfields Odiham

No appointment needed

First Tuesday every month 09300-1300.

Citizens Advice Hart

How we can help

Our service is free, confidential and open to everyone in the community. Staff are trained to advise on virtually any issue, including:

benefits
debt
employment
relationship issues
housing
consumer issues
immigration

We arm you with all the facts and possible outcomes of different options. That way you can make the decision that's right for you. If needed, we can also offer practical support such as help with filling forms, writing letters or negotiating with third parties.

Ways to get advice

- online via citizensadvice.org.uk
- via email
- face-to-face
- web-chat
- Advice Line

What happens when you get to us

You'll be offered a short session with an assessor, who will identify the most appropriate way for us to help you. This could be giving you the information you need to solve your problem yourself, or it could be making an appointment to discuss your problem further. Sometimes we might direct you to a different organisation that is better placed to help.

Specialist services

- Macmillan caseworkers
- Debt Specialist
- Homelessness Prevention

Our contact details

Yateley Office
Royal Oak Close
Yateley
GU46 7UD

Fleet Office
Harlington Way
Fleet
GU51 4AE

Admin Tel: 01252 878435

Email: citizensadvice@hartcab.cabnet.org.uk

Opening Times

Monday	9:30am – 3.30pm
Tuesday	9:30am – 3.30pm
Wednesday	9:30am – 3.30pm
Thursday	9:30am – 3.30pm
Friday	Closed

Website: www.citizensadvicehart.org.uk



Hampshire wide service
Adviceline
03444 111 306

